

# FANNIN COUNTY RETAIL FOOD INSPECTIONS

PO BOX 461 / Bonham, TX 75418 / Health Inspector / Tel 903-819-2985 or 903-819-2769 / [healthinspector@fanninco.net](mailto:healthinspector@fanninco.net)  
Serving Bonham, Honey Grove, Leonard, Ravenna, Telephone and the unincorporated areas of Fannin County

## Guidance for Public Health Officials during and after a Boil Order

Public water systems issue Boil Water notices to notify their users when the drinking water is not safe to consume. A boil water notice is issued when there is a coliform bacteria violation; when the water turbidity is over 5.0 NTU; when the water pressure is less than 20 PSI; or when there is a waterborne disease outbreak.

In the event of a boil order issued to the public, health officials shall conduct the following procedures:

- Contact the affected City's Municipal Services or other officials to determine the areas affected by the boil order.
- Determine which establishments are affected based on the information obtained from the city authorities.
- Notify the Fannin County Health Inspector.
- Contact all establishments that are affected by the boil order
- Relay the information documented in "Guidance for Schools, Nursing Homes, and Hospitals under a Boil Order" and "Guidance for other Retail Food Establishments under a Boil Order."
- Ensure that each establishment owner is aware of our requirements for closure.
- Provide either by email or direction through the county website information provided in the document titled "Guidance for Resuming Service at Retail Food Establishments after a Boil Order"
- Personally follow-up as needed within affected areas to ensure compliance with guidelines.
- Notify each establishment when the boil order is lifted.
- Write an event summary documenting the boil order and all actions taken in regards thereto.